

Cadence delivers a comprehensive remote patient care platform that combines cellular-enabled remote patient monitoring, a 24/7 NP-led clinical care team, and deep Epic integration to support patients with chronic conditions. The solution improves clinical outcomes, reduces total cost of care, extends provider capacity, and generates sustainable fee-for-service and value-based care revenue for health systems.

Solution Capabilities



DATA
COLLECTION



ANALYTICS AND
INSIGHT



BIDIRECTIONAL
COMMUNICATION



DEVICE
INTEGRATION



WORKFLOW
AUTOMATION



CARE COORDINATION



CLINICAL DECISION
SUPPORT



PATIENT EDUCATION
AND CONTENT



PATIENT SELF-
MANAGEMENT TOOLS



POPULATION HEALTH
MANAGEMENT

Key Features

- ▶ **Remote Patient Monitoring (RPM):** Cadence provides cellular-enabled blood pressure cuffs, weight scales, and glucometers that automatically transmit patient data without requiring Wi-Fi, Bluetooth, or a smartphone. Patients receive continuous monitoring while providers gain visibility into daily vitals directly within Epic.
- ▶ **24/7 Clinical Care Team:** Cadence's multidisciplinary team of nurse practitioners, registered nurses, medical assistants, and physicians delivers proactive patient outreach, medication management, symptom assessment, and clinical support around the clock, extending provider capacity while reducing clinical burden.
- ▶ **Epic-Native Integration:** Cadence integrates directly with Epic using FHIR and HL7, enabling embedded dashboards, automated order workflows, clinical documentation, charge capture, and real-time data exchange without requiring providers to leave their existing workflow.
- ▶ **Guideline-Directed Medication Management:** Cadence's NP-led team uses evidence-based clinical protocols to support medication titration, laboratory ordering, and chronic disease management for conditions such as hypertension, heart failure, and type 2 diabetes, with provider oversight maintained through the EHR.
- ▶ **Automated Alert Management:** The platform continuously analyzes patient data and generates condition-specific alerts for abnormal readings. Cadence's clinical team triages and resolves the vast majority of alerts, escalating only when provider involvement is needed.
- ▶ **Advanced Primary Care Management (APCM):** Cadence supports proactive care planning, care gap closure, care coordination, social determinants of health interventions, and 24/7 patient access for Medicare populations, helping health systems extend primary care services beyond traditional office visits.
- ▶ **Patient Engagement and Support:** Patients receive onboarding, education, appointment reminders, weekly summaries, and ongoing communication through SMS, phone, and email. The app-less experience improves accessibility and supports sustained engagement across diverse patient populations.

Benefits

Cadence clients can:

- ▶ Improve operational efficiency
- ▶ Reduce clinician burden
- ▶ Improve patient engagement
- ▶ Improve patient outcomes
- ▶ Enhance patient experience
- ▶ Expand access to care
- ▶ Support service line growth
- ▶ Strengthen the digital front door
- ▶ Improve financial performance
- ▶ Support value-based care
- ▶ Support population health management
- ▶ Improve care coordination

Measurable Impacts

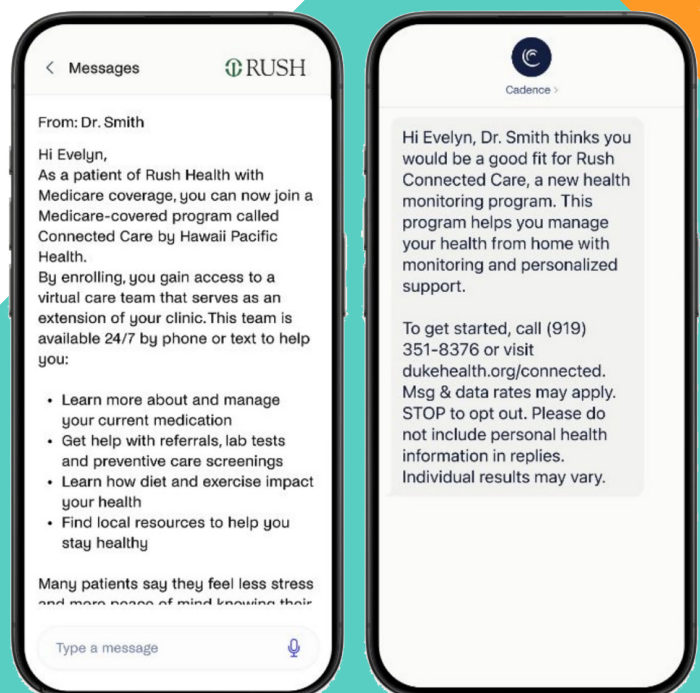
Cadence has demonstrated a 70% relative increase in hypertension patients achieving blood pressure control, a 107% increase in heart failure patients on all four pillars of guideline-directed medical therapy, and a 27% reduction in hospitalizations. Across participating health systems, Cadence has delivered approximately \$1,300 in average annual cost savings per patient, while supporting high patient engagement and satisfaction, including a 4.9/5 patient satisfaction rating.

Clinical Guidelines and Standards

- ▶ CMS-aligned programs
- ▶ American Diabetes Association (ADA) guidelines
- ▶ American Heart Association (AHA) guidelines
- ▶ Evidence-based / peer-reviewed protocols

Solution Type

- ▶ **Patient Engagement:** Solutions supporting education, communication, patient tools, and engagement platforms.
- ▶ **Care Management:** Solutions supporting care coordination platforms, care pathways, and workflow optimization.
- ▶ **Specialty Programs:** Solutions supporting condition-specific digital care programs.
- ▶ **Remote Monitoring & Virtual Care:** Solutions supporting remote patient monitoring, virtual care delivery, or device-connected monitoring.



RESULTS YOU CAN EXPECT

Case Study

Providence partnered with Cadence to deliver remote patient care for patients with chronic conditions.

The program achieved a
43% increase

in patients achieving blood pressure control

107% increase

in heart failure patients on all four pillars of guideline-directed medical therapy

\$2,432

reduction in total cost of care per patient per year

4.9/5

patient satisfaction rating

Awards, Accolades, and Certifications



Cadence has been recognized by the Peterson Health Technology Institute (PHTI), which identified Cadence's medication management approach as a standout digital hypertension solution and highlighted its clinical benefits, potential long-term savings, and population health impact.



Cadence was also named #4 on LinkedIn's 2025 Top Startups in the U.S., becoming the only remote monitoring company included on the list.



Additionally, Cadence maintains SOC 2 Type II compliance and operates as a HIPAA-compliant organization.

Security, Compliance, and Certifications



HIPAA Compliant



SOC 2 Type II
Certified



FDA Cleared (if
applicable)





Always-on proactive care for seniors

Rush Health is excited to introduce a new program to help seniors stay healthy, feel supported, and navigate their care.

Connected Care
Powered by Cadence

Corewell Health Watervliet Hospital Primary Care - Dowagiac
Primary Care
520 Main St., Dowagiac, MI 49047

John Doe
123 Main St
Raleigh, NC 27617

Dear John Doe,

We are excited to introduce you to Corewell Connected Care a new program that provides health monitoring to patients with certain medical conditions like a heart condition, type 2 diabetes, or high blood pressure. We are working with Cadence to provide these services that allow us to support you between visits. Dr. Catherine Smith believes this program would offer you great benefit.

What should you know about Duke Health Connected?

- Once enrolled, you will receive an easy-to-use device, such as a blood pressure cuff, weight scale, or blood glucose monitor from Cadence.
- After using the device, results are automatically sent to your care team, allowing for ongoing monitoring between scheduled office visits.
- Your care team will also schedule regular telephone visits with you for ongoing support and education. They will also reach out to you via text to check in regularly.
- You also can call or text the care team 24 hours, 7 days a week, even when your doctor's office is closed.
- This program is a covered benefit under most insurances and, after deductibles are met, most people experience little to no cost. The care team will review your health plan



Hi Evelyn,

As a patient at your clinic, you are now eligible for a Medicare-covered benefit called Connected Care. Most patients find that after reaching their deductible, it is available at little to no cost.

By enrolling, you receive access to a virtual Care Team that is an extension of your provider and your clinic. This team is available 24/7 by phone or text to help you:

- Take daily vital readings from home
- Learn more about and manage your current medications
- Coordinate referrals, labs, and preventative care screenings
- Learn more about how diet and exercise impact your health
- Find local community resources to keep you safe and healthy

Call or text us at (855) 857-4951 to enroll before your next visit to the office and begin receiving this additional care.



– Your Cadence Care Team + Dr. Smith

(855) 857-4951

By participating in Cadence you agree to the [patient terms of use](#).

➔ Learn more about the program at www.cadence.care/welcome

➔ View Cadence's [patient terms of use](#)

📞 Call or text us at (855) 857-4951 anytime, 24/7

You're receiving this email because you are enrolled in Cadence. For assistance from a Cadence team member, you can call 1 (855) 613-0778 anytime, 24/7.

Integration and Workflow Fit

- ▶ Data and insights returned to clinical workflows (e.g., EHR, dashboards)
- ▶ Supports bidirectional data exchange

Business Model and Reimbursement

- ▶ Medicare reimbursable
- ▶ Medicaid reimbursable
- ▶ Covered by commercial insurance

Customer Support and Operating Model

- ▶ Onboarding and implementation support
- ▶ Dedicated customer success manager
- ▶ Ongoing technical support
- ▶ Clinical program support (e.g., nurses, coaches, care teams)